



Queensland Government Network Cloud Connect

Private access to Interstate cloud providers

Queensland Government Network Cloud Connect (QGN Cloud Connect) delivers private and dedicated connectivity to a variety of leading cloud providers outside Queensland through a secure, resilient end to end service.

QGN Cloud Connect is underpinned by reliable Queensland Government infrastructure, ensuring security and compliance while integrating easily with your existing ICT environment and suppliers. Dedicated bandwidth guarantees throughput and response for your essential business systems.

When utilising QGN Cloud Connect you receive:

- Diverse carriage and suppliers to interstate data centres
- Direct connection to multiple cloud platforms
- Monitoring and support

Benefits

- Free trial to pilot your cloud connection
- One non-internet connection to multiple cloud providers
- Decreased latency and increased speeds with a dedicated connection over a high performance private network
- Mitigate risks through retention of a hybrid cloud environment with on premises resources in Queensland
- Risk reduction by retaining on-premise applications or data while using cloud
- If needed, your data can be shipped to QG data centres and held under Queensland sovereignty

Prerequisites

Only available to Queensland Government entities on the QGN.

Features

- Guaranteed bandwidth
- Rapid deployment and scalable capacity options
- Scalable capacity allows large data transfers
- Guaranteed round trip time to Sydney DCs of <15 ms and <25ms to Melbourne DCs
- Flexibility to add and change virtual connections according to business needs.
- Industry standard six Quality of Service (QoS) classes
- Specialist technical support and monitoring

Variants

- Layer 2 or Layer 3 network services
- Microsoft Azure, AWS, Google or other cloud providers

Metrics

Availability: 24 x 7 - 99.99%

Incident response: 24 x 7

Requests: Monday to Friday 8am to 6pm

Fulfilment:

- ▶ New services (on-net) – 1-5 work days
- ▶ Change to existing service (on-net) – 1-3 work days

Reporting

- Utilisation graphs and dashboards
- Top talkers and conversations
- Application usage

Additional and related services

- QGN Ethernet (QGNE)
- QG Regional Network (QGRN)
- QG Internet Service Provider (QGISP)
- QG Data Centre Network (QG DCN):
 - ▶ Data Centre connectivity
 - ▶ Load balancing - local and global
 - ▶ Secure Hosting Environment
- Network Management
- Cyber Security (recommended)

Options

- ➔ Connection to off net sites (new premises)
- ➔ Bandwidth choices
- ➔ Customised agency reporting

Ordering

Please contact your CITEC representative

☎ 07 3222 2555 ✉ service@citec.com.au