



GovNet

Whole of Queensland Government connectivity and information portal

GovNet is a secure whole-of-government service which delivers a broad spectrum of shared services and infrastructure which is critical to the daily operations of the Queensland Government.

It acts as the Queensland Government’s central hub for collaboration, communication and access to information.

GovNet provides information and communication technology services which allows you to:

- Share and exchange information easily and securely
- Use shared applications and network services
- Connect securely to other networks
- Locate people, units, services and roles through the government-wide contacts directory
- Access internal to government information and applications through the GovNet portal, the extranet

Benefits

Removes the risk from connectivity and information sharing between Queensland Government agencies by providing:

- Secure email services
- Queensland Government portal and directory
- Supported by experienced staff
- Share knowledge and access to your applications through the GovNet network
- Reverse proxy users receive a GovNet domain

Prerequisites

To access GovNet you must be part of the Queensland Government, including statutory authorities and councils.

A data link is required between your network and the QGN. Non core agencies can access GovNet using a VPN.

Features

- Government-wide contacts directory updated by agencies through an automated process or manually
- Publish links to agency websites or applications (open or secured)
- Reverse proxy services
- Forward proxy services
- Port forward services
- DNS service (internal and external)
- Secure email services
- Whole-of-government email addresses
- Publication of links to closed user group

Variants

- GovNet hosted content
- Agency hosted content

Metrics

Availability: 24 x 7

Incident response: 24 x 7

Requests: Monday to Friday 8am to 6pm

Fulfilment:

- ▶ New service – in collaboration with agency
- ▶ Change to existing service – 1 to 2 work days

Reporting

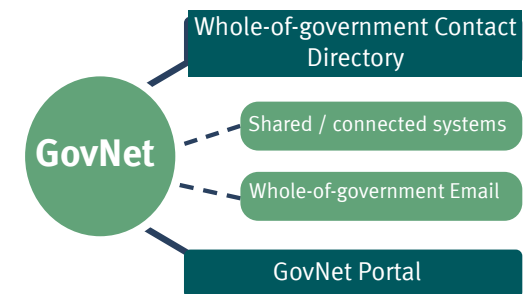
GovNet is a high availability service. There are no reporting functions available at present.

Additional and related services

- QGN data connections; QGNE, QGRN, QG DCN, QGISP

Options

- ➔ VPN, site to site via routers
- ➔ Dedicated carrier links
- ➔ Single user sign-in via secure password
- ➔ Site-to-site VPN access to GovNet using the Queensland Government Network (QGN)
- ➔ Client-to-site VPN access to GovNet using 2 factor authentication (for up to 20 users only)
- ➔ Advanced secure email services (SPF, encryption)
- ➔ DNS black listing protections
- ➔ SSL certificates
- ➔ Consultancy and troubleshooting services
- ➔ Domain Name Provider for (qld.gov.au)



Ordering

Please contact your CITEC representative

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