



QG Firewall

Protects at the network layer

The QG Firewall service delivers a customised firewall as a critical line of defence against external threats and hostile activity on networks.

Client owned firewalls can be managed by us or you may choose to procure firewalls as a managed service from CITEC.

Benefits

- Within Queensland Government facilities
- Information availability, integrity, and privacy
- Integrates with other QG services and infrastructure
- Large traffic capacity
- Managed by security specialists with extensive experience

Prerequisites

Connectivity, usually QGN

Features

- 24 x 7 event monitoring and help desk
- 24 x 7 incident response
- Proactive analysis of potential security flaws
- Proactive system analysis and monitoring
- Dual-site redundancy, high availability
- DCN firewalls include four security zones
- Specific, tuned IDP policy, upon requirements agreement

Variants

QG Firewalls are offered as:

- Data Centre Network (DCN) firewall
- QG Internet Service Provider (QGISP) firewall
- Managed firewall (client-provided)

Metrics

Availability: 24 x 7 x 365 at 99.99%

Incident response: 24 x 7

Requests: 24 x 7 or Monday to Friday 8am to 6pm

Fulfillment:

- ▶ Initial setup¹ – 1 to 5 work days
- ▶ Changes to existing² – 1 to 3 work day

¹Depending on complexity and assuming required connectivity is in place. ²Typical times are 1 day.

Reporting

A dashboard is available for firewall users to view information.

Additional and related services

- QG Intrusion Detection and Prevention service (IDPS)
- QGN data connections
 - ▶ QGN Ethernet (QGNE)
 - ▶ QG Regional Network (QGRN)
 - ▶ QG Data Centre Network (QG DCN)
 - ▶ QGN Cloud Connect
 - ▶ QG Internet Service Provider (QGISP)

CITEC offers a number of security related services, please discuss your requirements with us.

Options

- ➔ Firewall configuration analysis and audit
- ➔ Provide and manage content filtering
- ➔ Management of client supplied firewall subject to agreement

Ordering

Please contact your CITEC representative

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