



## QG Intrusion Detection and Prevention Service (QG IDPS)

### Layered protection

The QG Intrusion Detection and Prevention Service (IDPS) provides in-line protection that mitigates network and application level attacks.

Primary functions of intrusion prevention systems are to identify malicious activity, log information about this activity, block and/or stop it and report it.

### Benefits

- Within Queensland Government facilities
- Increases security mitigation posture and strength
- Integrates with other QG services and infrastructure i.e. QGN and servers
- Managed by security specialists with extensive experience

### Prerequisites

Use of the whole-of-Government Internet gateway service, QGISP.

### Features

A focused and tuned IDPS for a specific use and specific purpose.

- 24 x 7 service
- 24 x 7 event monitoring
- 24 x 7 incident response

### Variants

- Customised QG IDPS policy
- DCN firewall QG IDPS is specific to client requirements
- QGISP clients receive a general QG IDPS by default

### Metrics

Availability: 24 x 7 x 365 at 99.99%

Incident response: Monday to Friday 8am to 6pm

Requests: Monday to Friday 8am to 6pm

Fulfillment:

- ▶ Initial setup<sup>1</sup> – 1 to 5 work days
- ▶ Changes to existing<sup>2</sup> – 1 to 3 work days

<sup>1</sup>Depending on complexity and assuming required connectivity is in place. <sup>2</sup>Typical times are 1 day.

### Reporting

Reporting is provided as a dashboard available for users to view information.

### Additional and related services

- QCloud (private cloud)
- Data Centre and Internet Firewalls (QG Firewall)
- Web Application Firewall (QG WAF)

CITEC offers a number of security related services, please discuss your requirements with us.

### Options

- ➔ QG IDPS is subject to agreement for inclusions and exclusions
- ➔ Penetration and vulnerability testing

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### Ordering

Please contact your CITEC representative

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